

Approved by the Minutes of Asset and Liability Management Committee No. 45 dated September 19, 2024

Annex 2

Tariffs of «KSB Commercial Bank» CJSC

for the issuance and maintenance of Visa payment cards to customers - non-residents of the Kyrgyz Republic

No.	Service	Tariff for Visa Signature	Note			
1	Fee for issuing the main/additional cards	Free of charge	Card issuance in the standard mode is up to 5 business days in Bishkek and Osh, up to 10 business days in the regions			
2	Fee for urgent issuing of main/additional cards	1 200 KGS/ 12 USD/ 12 EUR	The fee is charged in addition to the fee for the issue. Issuance of a card in an urgent mode is up to 2 business days in Bishkek and Osh, up to 5 business days in the regions			
3	Fee for annual maintenance of primary/additional cards in the first year	18 000 KGS/ 200 USD/ 200 EUR				
4	Fee for annual maintenance of the main/additional cards in subsequent years	18 000 KGS/ 200 USD/ 200 EUR				
5	Reissue of the Card due to the loss of the card or PIN code	Free of charge				
6	Reissue of the Card due to expiration	Free of charge				
7	Fee for cash withdrawal:					
7.1	At ATMs of the Bank	0,40%				
7.2	At ATMs of other banks	1,5% (min 200 KGS/ 2 USD/ 2 EUR)				
7.3	At the branches of the Bank	0,40%	The issuance of funds through the Bank's cash desks without presenting a card will be carried out according to the cash and settlement service tariffs in effect on that day			
7.4	At the branches of other Banks	1,5% (min 200 KGS/ 2 USD/ 2 EUR)				
8	Fee for requesting a balance/mini-statement:					
8.1	Fee for requesting a balance / mini-statement by Bank Fee for requesting a balance / mini-statement by devices in other	Free of charge 100 KGS / 1 USD/ 1				
8.2	banks	EUR				
9	Cashless payment for goods and services	Free of charge				
10	Monthly commission for receiving SMS-notification service - card balance request - receipt of confirmations of ongoing transactions on the card	100 KGS / 1 USD/ 1 EUR				
11	E-mail notification for each transaction for those who have activated the SMS notification service	Free of charge	Can only be provided in addition to the "SMS-notification" service			
12	Fee for obtaining a statement on paper at a branch of the Bank	Free of charge				
13	Fee for obtaining a certificate of the state of the card account	In the standard mode 300 KGS; in urgent mode 500 KGS	In the standard mode, the certificate is provided on the next business day from the date of filing the application for the issuance of the certificate; in urgent mode, a certificate is issued on the day of application			
14	Card blocking fee	Free of charge				
15	Card unblocking Fee	Free of charge				
16	Fee for consideration of a financial claim for transactions using a card	2000 KGS/ 20 USD/ 20 EUR				
17	Calculation of interest on the balance of funds	3% per annum in KGS currency	on cards in KGS currency, for a balance over 5000 KGS			
18	PIN-code change	Free of charge				
19	Fee for returning forgotten funds at ATMs of the Bank	Free of charge	At the request of the cardholder			
20	Fee for returning a card forgotten by the Custoomer at the Bank's ATM	Free of charge	The return of the card is carried out after the next collection of the ATM, at the request of the cardholder The return of the order is cardinated out within two working daws from			
21	Fee for urgent returning of a card forgotten by the Customer at the Bank's ATM	Free of charge	The return of the card is carried out within two working days from the date of receipt of the application for the return of the card / letter from the Issuing Bank for the return of the card			
22	Fee for returning a card withdrawn from the Bank's ATM due to technical reasons	Free of charge	The return of the card is carried out within two working days from the date of receipt of the application for the return of the card / letter from the Issuing Bank for the return of the card			
23	Provision of a photo report and ATM logs	250 KGS				
24	24 Additional services					
24.1	Rent of safe deposit boxes	up to 50% discount within the package	for 1 safe deposit box			
24.2	Individual conversion rate	from USD 10,000 (or equivalent in foreign				
25	Via	currency)	limits			
25	25 Visa Signature daily limits					

25.1	Cashing out at ATM	unlimited	
25.2	Cashing out at a Cash Point (Cash Pos)	unlimited	
25.3	Purchase at a trade and service company	unlimited	
25.4	Internet transactions (E-commerce)	unlimited	
26	Payment card privileges		
26.1	Visit to the VIP Lounge at Manas Airport	Free 4 visits per year, subsequent 7,000 KGS per visit	
26.2	Dragonpass* service (access to Lounge areas at airports around the world)	Free 4 passes per year, subsequent passage 32 USD (equivalent in currency) for 1 time	According to the Dragonpass tariff
26.3	Concierge services	Free of charge	Providing information anywhere in the world 24/7 in the Telegram channel
26.4	Luggage packing service	Free 4 times a year	at Manas International Airport in Bishkek
26.5	International medical and information assistance for travelers	Free of charge	
26.6	Flight delay and baggage compensation	up to 300 USD	

*from the holder and separately for each accompanying person (debited from the card account without acceptance within the month following the reporting month)